



MORE CARE.
More peace of mind.



Congratulations to Cassidy Krueger and McKenzie Schuneman on being our first Caring Heart Club Members!

The Caring Heart award is given out to caregivers who have gone above and beyond and deserve special recognition.

- **Cassidy** - Cassidy arrived at a client's home and discovered her client was not feeling well. Cassidy and her client's husband determined it would be best to call an ambulance. Cassidy did her best to assist the paramedics in keeping her client comfortable and reassuring her client's husband his wife was in good hands. The representative from Gold Cross called Freedom Home Care to say that Cassidy was very professional and calm during the stressful situation. He said she did her best to keep her client and client's husband comfortable while Gold Cross was there.
- **McKenzie** - As a live-in caregiver at her client's home, McKenzie changed her plans and stayed an extra day and a half with her client when her team member for the next shift became ill and couldn't go to work. Although it wasn't in her schedule, she stayed with her client in order to make sure they were well cared for and safe. McKenzie is always willing to pick up last minute shifts as needed and has referred her friends to work at Freedom! She is a great team player!

Thank you Cassidy and McKenzie for your outstanding service and commitment to your clients and your Freedom Home Care Team!

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